Sites Affected	• St. Joseph's Hospital • Thunder Bay Regional Health Sciences Centre
Services Impacted	• Inbound email sent from external parties to TBRHSC/SJCG will not be received during this time • Outbound email sent to external parties from TBRHSC/SJCG will not be delivered at this time • Citrix • DUO 2 factor Authentication • ENITS • OTN-Video • Update-To-Date (SJCG only) • RxTx (St. Joseph's only) • Myle (TBRHSC only)
When	Date: Thursday, September 14, 2023 Start Time: 00:00 hrs EST End Time: 06:00 hrs EST
Action Required	**Prior to Downtime:** • Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable. **Following Downtime:** • Reboot or restart your computer • Once the computer has finished restarting, log in again.
Why	• To perform a hardware upgrade on an Internet router

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net