Thunder Bay Regional Health Sciences Centre

St. Joseph's Care Group

Downtime Announcement From Informatics

Sites Affected	• St. Joseph's Hospital • Thunder Bay Regional Health Sciences Centre
Services Impacted	• https://intranet.sjcg.net • https://informed.tbrhsc.net
When	Date: Wednesday, September 13th, 2023 Start Time: 19:00 hrs EST End Time: 22:00 hrs EST

Action Required	**Prior to Downtime:**
	• Close any open web browsers or you will be disconnected
	• You can access published intranet information from the staging sites;
	  • SJCG Users go to http://v06.intranet.sjcg.net/
	  • TBRHSC Users go to http://staging.informed.tbrhsc.net
	  • A downtime resource with key web links contained on the intranet sites can be accessed at https://downtime-weblinks.tbh.net
	
	Following Downtime:
	• Open a web browser and access the live sites

Why	• To perform software/hardware maintenance on the affected systems

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net

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