



Introducing the iCare Impact Awards

iCare Impact Awards Information Sheet

The iCare Impact Awards are peer-to-peer recognition, aimed at highlighting the behaviours and initiatives that support our mission, vision, and values and strategic directions. The iCare Impact Awards recognize outcomes and impacts, and the people who made those outcomes possible. When placing a nomination, keep the *impact* front-of-mind, looking through the lens of our strategic vision; *exceptional care for every patient, every time!*

The iCare Impact Awards program is open to all members of the Hospital Community; employees, professional staff, and volunteers of Thunder Bay Regional Health Sciences Centre and Thunder Bay Regional Health Research Institute.

Recipients for all awards must demonstrate a contribution to the mission, vision & values of the Hospital and our Patient and Family Centred philosophy of care; be recognized as being deserving of an award; and at all times, demonstrate behavior consistent with the Code of Conduct.

General Criteria

iCare Impact Awards is a peer-to-peer recognition program that celebrates efforts which improve the patient and/or staff experience at TBRHSC, with emphasis on our strategic pillars. Individuals and/or groups that have made a positive impact and meet the following criteria are eligible for nomination:

- Lead or contribute to an initiative that has an impact on the achievement of one or more strategic objectives; and/or
- Demonstrate a commitment to our values of diversity, compassion, excellence, innovation and accountability; and
- Support the mission, vision, and philosophy of care, and consistently behave in accordance with the code of conduct.

Award Categories

Strategy in Action Award (President & CEO and Board of Directors to select)

Awarded to one or more individuals or teams who have contributed to a strategic projects and/or initiatives that make an impact on the patient and/or staff experience at TBRHSC.

Equity, Diversity, and Inclusion Award

Awarded to a member or members of the hospital community who contributed to a strategic initiative that embodies the goal of "we all belong". This individual or team embeds diversity in all they do and ensures the provision of a culturally safe experience to staff and/or patients.

Patient Experience Award

Awarded to a member or members of the hospital community who contributed to a strategic initiative that embodies the goal of "empathy, compassion and respect in every encounter". This individual or team embeds empathy, compassion and respect into their interactions with others, is focused on quality, and is an expert in caring for patients with complex needs.

Staff Experience Award

Awarded to a member or members of the hospital community who contributed to a strategic initiative that embodies the goal of "this is where we want to work, grow and thrive". This individual or team works diligently to ensure that staff experience a psychologically safe and just work culture, and supports the ongoing development of employees and leaders alike.



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Research, Innovation, and Learning Award

Awarded to a member or members of the hospital community who contributed to a strategic initiative that embodies the goal of "prioritizing our research efforts". This individual or team works to ensure that we support staff capacity and capability for research and success, and creates an environment supportive of research, innovation and learning.

Sustainable Future Award

Awarded to a member or members of the hospital community who contributed to a strategic initiative that embodies the goal of "ensuring our healthy future". This individual or team embeds the principles of sustainability into their daily work and interactions with others.