

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• TBH
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Services Impacted	<ul style="list-style-type: none">• Cancer Center Citrix• Dual Code
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When	Date: Wednesday August 23, 2023 Start Time: 19:00 hrs EST End Time: 21:00 hrs EST
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Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• If you anticipate needing to access Citrix or Dual Code during this window of time, be sure to log into them prior 1900 <p>Following Downtime:</p> <ul style="list-style-type: none">• Reboot or restart your computer• Once the computer has finished restarting, log in again.
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Why	<ul style="list-style-type: none">• Replacing of Active Directory Domain Controller that Citrix and Dual Code use for authenticating
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Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net