

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• TBRHSC
Services Impacted	<ul style="list-style-type: none">• Connexall• Connexall/Draeger Gateway• Admitting/OR/Housekeeping/Cardiac Care
When	Date: Wednesday August 16 2023 Start Time: 09:00 hrs EST End Time: 11:00 hrs EST
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable.• Follow departmental down time procedures <p>Following Downtime:</p> <ul style="list-style-type: none">• Reboot or restart your computer• Once the computer has finished restarting, log in again.
Why	<ul style="list-style-type: none">• To perform hardware and software upgrades for Connexall and the Connexall/Draeger Gateway.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC/SJCG Help Desk
(807) 684-6411 | 1-888-291-9636 | help@tbh.net