

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• All Sites
Services Impacted	<ul style="list-style-type: none">• Citrix will be inaccessible (citrix.tbh.net)• Monacosim Citrix will be inaccessible (citrixcc.tbh.net)
When	Date: Wednesday, August 9, 2023 Start Time: 1900 hrs EST End Time: 2200 hrs EST
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Ensure that you close all Citrix applications prior to downtime. <p>Following Downtime:</p> <ul style="list-style-type: none">• Start using Citrix applications again
Why	<ul style="list-style-type: none">• To perform software/hardware maintenance on the affected systems

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net