

## Downtime Announcement From Informatics

<b>Sites Affected</b>	<ul style="list-style-type: none"> <li>• Thunder Bay Regional Health Sciences Centre</li> <li>• St. Joseph's Hospital</li> </ul>
<b>Services Impacted</b>	<ul style="list-style-type: none"> <li>• TBayTel phone lines including power fail phones, fax lines and elevator phone lines will be out of service for up to 20 minutes during the maintenance window.</li> <li>• Cisco phones are unaffected by this maintenance.</li> </ul>
<b>When</b>	<p>Date: Tuesday, June 13, 2023</p> <p>Start Time: 00:00 hrs EST (AM)</p> <p>End Time: 07:00 hrs EST (AM)</p>
	<b>Potential of a 20 minute outage during this window</b>
<b>Action Required</b>	<p><b>Prior to Downtime:</b></p> <ul style="list-style-type: none"> <li>• None</li> </ul> <p><b>Following Downtime:</b></p> <ul style="list-style-type: none"> <li>• None</li> </ul>
<b>Why</b>	<ul style="list-style-type: none"> <li>• TBayTel phone line maintenance</li> </ul>

**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** Contact TBRHSC IT Service Desk.  
(807) 684-6411 | 1-888-291-9636 | [help@tbh.net](mailto:help@tbh.net)