



Thunder Bay Regional
Health Sciences
Centre



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Memorandum

To: All Staff
From: Information Technology
Date: May 11, 2023
Re: Urgent Guidance on Cyber Security

We wanted to remind all staff about the need for caution when receiving emails and other communications that may be phishing attacks or contain malware when opened, even from known contacts!

A potential infection to our network can cause data theft, and service disruption, with the likely outcome of disrupting patient/client care. Information Technology has taken many steps and precautions in the background to protect our networks, systems and delivery of care but we count on you to be our first line of defense.

If you receive a suspicious email, maybe even one that has come from a company you know and trust, report the email to the Help Desk and we would be more than happy to provide guidance.

And remember....Think Before You Click!

- Never share usernames & passwords in a link received within an email
- Don't share personal, financial or business information
- Approach links (including images) & attachments in emails with caution
- Contact Us - if you are unsure!

Help Desk 684-6411 or help@tbh.net

Informatics Mission: Inform. Enable. Transform.

Thunder Bay Regional Health Sciences Centre is a leader in Patient and Family Centred Care and a research and teaching hospital proudly affiliated with **Lakehead University, the Northern Ontario School of Medicine and Confederation College**.
Le Centre régional des sciences de la santé de Thunder Bay, un hôpital d'enseignement et de recherche, est reconnu comme un leader dans la prestation de soins et de services aux patients et aux familles et est fier de son affiliation à l'**université Lakehead, à l'École de médecine du Nord de l'Ontario et au collège Confédération**.

healthy
together

En santé
ensemble