

## Downtime Announcement From Informatics

<b>Sites Affected</b>	<ul style="list-style-type: none"> <li>Thunder Bay Regional Health Sciences Centre</li> </ul>
<b>Services Impacted</b>	<ul style="list-style-type: none"> <li>Connexall and Draegar Telemetry notifications to Cisco IP phones will be unavailable for 2 hours during the downtime window.</li> </ul>
<b>When</b>	<p>Date: Thursday, March 30, 2023</p> <p>Start Time: 00:01 hrs EST (PM)</p> <p>End Time: 04:00 hrs EST (AM)</p>
<b>Action Required</b>	<p><b>Prior to Downtime:</b></p> <ul style="list-style-type: none"> <li>Use manual backup procedures.</li> </ul> <p><b>Following Downtime:</b></p> <ul style="list-style-type: none"> <li>None</li> </ul>
<b>Why</b>	<ul style="list-style-type: none"> <li>Cisco phone system software upgrade.</li> </ul>

**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** Contact TBRHSC IT Service Desk.  
(807) 684-6411 | 1-888-291-9636 | [help@tbh.net](mailto:help@tbh.net)