

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• Thunder Bay Regional Health Sciences Centre• TBRHSC remote sites
Services Impacted	<ul style="list-style-type: none">• Cisco 7800 series VOIP phones will be reset and each individual will be unavailable for 2 minutes within the 2 hour downtime window.• Cisco wireless phones, and conference phones will not be affected• Cisco 8861 phones used at TBRHSC Switchboard and TBRHSC Emergency Switchboard will not be affected.
When	Date: Wednesday, April, 12, 2023 Start Time: 08:00 hrs EST (PM) End Time: 10:00 hrs EST (PM)
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Be familiar with the location of the power fail phone in your working area <p>Following Downtime:</p> <ul style="list-style-type: none">• None
Why	<ul style="list-style-type: none">• Cisco 7800 series phone firmware upgrade.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net