Sites Affected	• Thunder Bay Regional Health Sciences Centre • TBRHSC remote sites
Services Impacted	• Cisco 7800 series VOIP phones will be reset, each individual will unavailable for 2 minutes within the 2 hour downtime window. • Cisco wireless phones, and conference phones will not be affected • Cisco 8861 phones used at TBRHSC Switchboard and TBRHSC Emergency Switchboard will not be affected.
When	Date: Wednesday, April, 5, 2023 Start Time: 08:00 hrs EST (PM) End Time: 10:00 hrs EST (PM)
Action Required	**Prior to Downtime:** • Be familiar with the location of the power fail phone in your working area **Following Downtime:** • None
Why	• Cisco 7800 series phone firmware upgrade.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net