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|---|---|
| **Sites Affected** | • SJCG and TBRHSC |
| **Services Impacted** | • Clarity (CCRS, MHRS, NRS) |
| **When** | Date:        29 Wednesday 2023<br>Start Time:   19:00 hrs EST<br>End Time:    21:00 hrs EST |
| **Action Required** | **Prior to Downtime:**<br><br>• Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable.<br><br>**Following Downtime:**<br><br>• Reboot/restart your computer or refresh your application launcher<br>• Once the computer has finished restarting, log in again. |
| **Why** | • To perform Tbaytel hardware maintenance on the affected system network |

**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net