



## **Downtime Announcement From Informatics**

Sites Affected	<ul> <li>St. Joseph's Care Group</li> <li>Thunder Bay Regional Health Sciences Centre</li> <li>External Users</li> </ul>
Services Impacted	<ul> <li>The Covid Screening Sites will be inaccessible during the downtime window</li> <li>REDCap Survey Sites</li> </ul>
When	Date: Wednesday, February 22nd, 2023 Start Time: 20:00 hrs EST End Time: 22:00 hrs EST
Action Required	<ul> <li>Prior to Downtime:</li> <li>Prepare paper screening for downtime window</li> <li>Following Downtime:</li> <li>None</li> </ul>
Why	To perform software upgrades

Ensure this information is distributed / posted for all affected staff.

**Questions or comments?** Contact TBRHSC IT Service Desk. (807) 684-6411 | 1-888-291-9636 | help@tbh.net