

Downtime Announcement From Informatics

Sites Affected	• All Sites
Services Impacted	• Citrix will be inaccessible (citrix.tbh.net) • Monacosim Citrix will be inaccessible (citrixcc.tbh.net)
When	Date: Wednesday, February 1, 2023 Start Time: 2100 hrs EST End Time: 0001 hrs EST (Thursday, February 2, 2023)
Action Required	Prior to Downtime: • Ensure that you close all Citrix applications prior to downtime. Following Downtime: • Start using Citrix applications again
Why	• To perform software/hardware maintenance on the affected systems

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net