

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none"> Thunder Bay Regional Health Sciences Centre
Services Impacted	<ul style="list-style-type: none"> Connexall/Draegar system notifications to the Cisco wireless phones will not be received during the downtime window. Cisco wireless phones can still be used to place phone calls.
When	<p>Date: Wednesday, December 14, 2022</p> <p>Start Time: 23:01 hrs EST (PM)</p> <p>End Time: 23:30 hrs EST (PM)</p>
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none"> Use Draegar system to monitor alerts during downtime. Use phone calls for Connexall notifications during downtime. <p>Following Downtime:</p> <ul style="list-style-type: none"> None
Why	<ul style="list-style-type: none"> Configuration change on Cisco IP phone system.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net