

Downtime Announcement From Informatics

Sites Affected	• St. Joseph's Hospital • Thunder Bay Regional Health Sciences Centre
Services Impacted	• GroupWise Email
When	Date: Wednesday, November 9 2022 Start Time: 19:00 hrs EST End Time: 22:00 hrs EST
Action Required	During Downtime: As each server is being upgraded, affected users will not be able to login to GroupWise, access mail on their mobile devices, send/receive mail, or, if logged in, their session will disconnect. Each server is expected to take 15 minutes to upgrade. Following Downtime: • Users will be able to login and send/receive mail.
Why	• To perform operating system and software upgrades on the GroupWise servers for security purposes

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net