



Downtime Announcement From Informatics

Sites Affected	• TBRHSC • SJCG • Citrix/VPN Users
Services Impacted	• The PACS Application
When	Date: Thurs, Oct 20, 2022 Start Time: 02:00 hrs EDT End Time: 04:00 hrs EDT
Action Required	Prior to Downtime: • Ensure that you log out of the affected application 15 minutes prior to when those applications will become unavailable. Following Downtime: • Log back into the application again.
Why	• To perform outstanding Security Updates to the PACS System

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net