

Downtime Announcement From Informatics

Sites Affected	TBRHSC - Cancer Centre
Services Impacted	- MonacoSim Application will be inaccessible - MonacoSim Citrix Portal will be inaccessible (https://citrixcc.tbh.net)
When	Date: Wednesday, September 28, 2022 Start Time: 21:00 hrs EST End Time: 22:00 hrs EST
Action Required	Prior to Downtime: - Ensure that you log out of the MonacoSim application and Citrix Workspace App 15 minutes prior to downtime. Following Downtime: - Login to Citrix Workspace App and start using MonacoSim application again
Why	To perform maintenance on the affected system

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net