

To: All Staff, Professional Staff, Volunteers and Learners

From: Peter Myllymaa, Vice President Operations, Clinical & Support Services & Chief Financial Officer

Date: July 8, 2022

RE: **Cellular Outage Updates and Operational Impacts**

As a result of cellular outages affected by Rogers/Tbaytel cellular services, we are asking that you note the following alternatives and requests if you are experiencing impacts related to cellular service outages.

- All staff are to utilize the landline when contacting the Staffing Office at (807) 684-6150.
- All physicians and on-call clinical staff to be contacted through Switchboard at (807) 684-6000 if unable to contact through regular channels.
- All Respiratory Therapists (RT) should be paged overhead by calling Switchboard at (807) 684-6000 until RT pagers are provided and further notification is received.
- All staff and professional staff are asked to consider connecting with their Manager by calling the department landline to assist with any unit needs.
- All physicians and professional staff should report in to their Department Chiefs or contact Medical Affairs at (807) 684-6564.
- The Patient Advocate Office direct landline is (807) 684-6211 and the Care Partner Liaison office is (807) 684-7865.

Additionally, we have been informed that '911' cellular service is limited at this time and we are anticipating an increase in patient visits to our Emergency Department that will be a higher acuity as a result. We are asking all staff to consider extra shifts if able, and reach out to the Staffing Office at (807) 684-6150.

Further updates will be communicated as required. Thank you for your cooperation.