

To: All Staff, Professional Staff, Learners and Volunteers

From: Dr. Rhonda Crocker Ellacott, President and CEO, TBRHSC and CEO, TBRHRI

Date: July 20, 2022

RE: **Announcement on Accreditation Decision**

I would like to take a moment to congratulate all of you for an exciting accomplishment – a first-ever achievement for Thunder Bay Regional Health Sciences Centre (TBRHSC). With your help and dedication, TBRHSC earned '*Accredited with Exemplary Standing*' from Accreditation Canada during our on-site survey that took place May 15-19, 2022. This award is the highest level awarded to organizations going through the Accreditation process and the result of our collective commitment to providing our patients with safe, high-quality care.

The assessment process used by Accreditation Canada utilizes a rigorous process to review our processes against world class evidence-based standards of safety and effective care. Having worked closely with you and seeing your commitment first-hand during the challenges of a global pandemic, I am not surprised we have achieved this level of accreditation. It is reassuring to know that our quality and standards have, in fact, continued to see improvements and our commitment to safe and effective care is evident.

Thank you for your exceptional effort and commitment to quality and safety. I am incredibly proud of the teamwork and accomplishments of each and every one of you.

To celebrate this success, we will be providing small tokens of our appreciation for the exceptional work you do each and every day. In August we will celebrate together with ice cream and other giveaways. Details will be shared once dates and locations are finalized. Congratulations once again on this historic achievement.