

Downtime Announcement From Informatics

Sites Affected	• All Sites
Services Impacted	• Help Desk Self Service (formerly HEAT)
When	Date: Wednesday, May 25, 2022 Start Time: 12:00 hrs EST End Time: 12:45 hrs EST
Action Required	Prior to Downtime: • Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable. Following Downtime: • Reboot or restart your computer • Once the computer has finished restarting, log in again.
Why	• To perform software/hardware maintenance on the affected systems

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net