

## Downtime Announcement From Informatics

|                          |                                                                                                                 |
|--------------------------|-----------------------------------------------------------------------------------------------------------------|
| <b>Sites Affected</b>    | <ul style="list-style-type: none"><li>Emergency Department - TBRHSC</li></ul>                                   |
| <b>Services Impacted</b> | <ul style="list-style-type: none"><li>Electronic Canadian Triage Acuity Scale (eCTAS) down</li></ul>            |
| <b>When</b>              | Date: Wednesday, April 13, 2022<br>Start Time: 09:30 hrs EDT<br>End Time: 11:30 hrs EDT                         |
| <b>Action Required</b>   | <ul style="list-style-type: none"><li>None</li></ul>                                                            |
| <b>Why</b>               | <ul style="list-style-type: none"><li>Information Technology staff is replacing old network equipment</li></ul> |

**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** Contact TBRHSC IT Service Desk.  
(807) 684-6411 | 1-888-291-9636 | [help@tbh.net](mailto:help@tbh.net)