



Downtime Announcement From Informatics

Sites Affected	• Munro Street - ICR Building • Munro Street - Amethyst House
Services Impacted	• Network down – all services down including: ○ GroupWise ○ Document access ○ Cisco phones ○ Internet
When	Date: Wednesday, April 13, 2022 Start Time: 19:00 hrs EDT End Time: 21:00 hrs EDT
Action Required	Prior to Downtime: • Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable. Following Downtime: • Reboot or restart your computer • Once the computer has finished restarting, log in again.
Why	• Information Technology staff is replacing old network equipment

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net