

# Accreditation

Required Organizational Practices (ROP), all departments

## Hand Hygiene and Infection Rates

Hand hygiene is considered the single most important way to reduce health care associated infections.



### Questions surveyors may ask and answers:

**1. What are the 4 moments of hand hygiene? 1)**

Before initial patient/patient environment contact, 2) Before aseptic procedure, 3) After body fluid exposure risk, 4) After patient/patient environment contact

**2. How and when are you trained on hand-hygiene?**

At orientation, yearly through Dual Code, real-time education during audits, unit posters

**3. How is hand hygiene measured and where can you find hand hygiene compliance rates for your unit/area/profession?**

Direct observation by auditors, manager/professional practice lead shares reports, quality board, hospital / HQO website

**4. Where can you find hospital acquired infection rates for your unit?**

Manager / quality board

**5. How do you know if a unit is on outbreak?**

Signage posted on outbreak unit, hospital and departmental communications

*During Accreditation May 15-19th, the organization will be evaluated on 29 ROPs, to learn more please visit:*

For more information, visit:  
[tbrhsc.net/accreditation](http://tbrhsc.net/accreditation)



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