

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• Munro Street - ICR Building• Munro Street - Amethyst House
Services Impacted	<ul style="list-style-type: none">• Network down – all services down including:<ul style="list-style-type: none">○ GroupWise○ Document access○ Cisco phones○ Internet
When	Date: Wednesday, April 6, 2022 Start Time: 19:00 hrs EDT End Time: 21:00 hrs EDT
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable. <p>Following Downtime:</p> <ul style="list-style-type: none">• Reboot or restart your computer• Once the computer has finished restarting, log in again.
Why	<ul style="list-style-type: none">• Information Technology staff is replacing old network equipment

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
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