



Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• St. Joseph's Hospital• Thunder Bay Regional Health Sciences Centre
Services Impacted	<ul style="list-style-type: none">• GroupWise Email
When	<p>Date: Wednesday, March 9 2022</p> <p>Start Time: 18:00 hrs EST</p> <p>End Time: 20:00 hrs EST</p>
Action Required	<p>During Downtime:</p> <p>As each server is being upgraded, affected users will not be able to login to GroupWise, send/receive mail, or if logged in, their session will disconnect.</p> <p>Each server is expected to take 15 minutes to upgrade.</p> <p>Following Downtime:</p> <ul style="list-style-type: none">• Users will be able to login and send/receive mail.
Why	<ul style="list-style-type: none">• To perform operating system and software upgrades on the GroupWise servers for security purposes

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
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