



## Downtime Announcement From Informatics

<b>Sites Affected</b>	<ul style="list-style-type: none"><li>• St. Joseph's Hospital</li><li>• Thunder Bay Regional Health Sciences Centre</li></ul>
<b>Services Impacted</b>	<ul style="list-style-type: none"><li>• GroupWise Messenger</li></ul>
<b>When</b>	<p>Date: Wednesday, January 19 2021</p> <p>Start Time: 17:00 hrs EST</p> <p>End Time: 21:00 hrs EST</p>
<b>Action Required</b>	<p><b>During Downtime:</b></p> <p>Users will not have access to GroupWise Messenger while the server and software are being upgraded.</p> <p><b>Following Downtime:</b></p> <ul style="list-style-type: none"><li>• Users will be able to login again</li></ul>
<b>Why</b>	<ul style="list-style-type: none"><li>• To perform operating system and software upgrades on the GroupWise Messenger server for security purposes</li></ul>

**Ensure this information is distributed / posted for all affected staff.**

**Questions or comments?** Contact TBRHSC IT Service Desk.  
(807) 684-6411 | 1-888-291-9636 | [help@tbh.net](mailto:help@tbh.net)