

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• All sites – up to 30 minutes within the downtime window
Services Impacted	<ul style="list-style-type: none">• Internet access• External calls (TBRHSC only)• The following will be inaccessible (SJCG sites only):<ul style="list-style-type: none">○ Meditech○ PACS○ GroupWise○ MED e-care○ PointClickCare
When	<p>Date: Tuesday, February 2, 2022</p> <p>Start Time: 22:00 hrs EST</p> <p>End Time: 05:00 hrs EST</p>
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable. <p>Following Downtime:</p> <ul style="list-style-type: none">• Reboot or restart your computer• Once the computer has finished restarting, log in again.



Thunder Bay Regional
Health Sciences
Centre



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Why

- To perform Tbaytel hardware maintenance on the affected system network
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Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net