

COVID-19 UPDATE

Keeping You Safe



Thunder Bay Regional
Health Sciences
Centre

Dear Essential Care Partner,

Essential Care Partners (ECPs) are important to the health and safety of our patients. Please read this document carefully to make sure you are following safety protocols that keep you, our patients and our staff safe. To help your understanding of what it means to be an essential care partner, please visit <https://tbrhsc.net/covid-19-information/>


When you enter the Hospital:

- As part of entrance screening you will be asked to show your ID and be given a pass based on ECP guidance and Ontario Health recommendations
 - If you are going to fail entrance screening, the unit manager must be contacted in advance for exceptional consideration.
- You will be provided a hospital issued procedure mask, and we ask that you wear this procedure mask for the entire time of your visit
- Once you are in the hospital, do not go to the Cafeteria, Robins Donuts or the Season's Gift Shop.

Visiting Times:

- You may visit between 8:00am to 8:00pm unless other arrangements have been made with the unit manager.

When you enter the Unit:

- You must wash your hands (soap and water or hand sanitizer) before and after entering a unit and patient room; if assistance is required, please contact the Care Partner Liaison or the unit nurse for instructions.
- If there is a **stop sign**  on a patient's door, please report to the nursing station for further instructions before entering.

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During your Visit:

- Please do not eat and/or drink while in the patient's room
- You cannot go for a walk around the hospital with the patient as they are not permitted to leave their unit.
- You must immediately notify the healthcare team if you develop new or worsening symptoms of COVID-19, or if you have been in contact with a positive case
- If the patient is leaving the unit for a test, please wait in the patient's room until they are back.
- Please do not bring children with you while you are here. Please reach out to the unit manager for special circumstances.

Virtual Visitation Options:

- Support with Virtual Visits (Facetime, Skype, Zoom, etc.) are available between 7:30am-7:30pm every day of the week. Please call the Care Partner Liaison for arrangements at (807) 684-7865

Please note:

If you have any questions or need assistance, please contact the Care Partner Liaison at
(807) 684-7865

If you are declined ECP access you can contact our Patient Advocate at (807) 629-3887 and/or the unit manager