

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• SJCG and TBRHSC sites
Services Impacted	<ul style="list-style-type: none">• Virtuo MIS, Virtuo ESS and Virtuo eRecruit systems
When	Start Time: 19:00 hrs EST on Wednesday, October 20th, 2021 End Time: 23:00 hrs EST on Wednesday, October 20th, 2021
Action Required	Prior to Downtime: <ul style="list-style-type: none">• Ensure that you logout and close out of every Virtuo application (IE: SC Requisitioning, DiscoveryXL, MM Reports, etc) by the start of the downtime.
Why	<ul style="list-style-type: none">• To apply software upgrade to multiple corporate Virtuo systems.

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net