

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• St. Joseph's Care Group• Thunder Bay Regional Health Sciences Centre
Services Impacted	<ul style="list-style-type: none">• Meditech will be inaccessible• Citrix access to Meditech
When	Date: Friday, June 18, 2021 Start Time: 01:00 hrs EST End Time: 05:00 hrs EST TBRHSC Emergency and Critical Care Units will have access to the View Only EMR at approximately 02:00 hrs EST
Action Required	Prior to Downtime: <ul style="list-style-type: none">• Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable. Following Downtime: <ul style="list-style-type: none">• Reboot or restart your computer• Once the computer has finished restarting, log in again.
Why	<ul style="list-style-type: none">• To perform software/hardware maintenance on the affected systems

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net