

HOSPITAL ACTIVITY UPDATE



Thunder Bay Regional
Health Sciences
Centre

June 9, 2021

COVID-19 Status as of 10:00 am:

Presumptive Cases in Hospital	Total Positive Cases in Hospital	Positive Cases in ICU	Hospital Occupancy	Active COVID-19 cases in the TBDHU district	Our Hospital's Internal Response Level
7	11	4	78%	56	Red (Control)

Since the Hospital has changed its internal response level from Gray to Red, and the province-wide stay-at-home order has ended, Senior Leadership Council (SLC) has approved several Volunteer Services (from stage two of the Recovery Plan) to return to on-site service effective immediately. These include Surgical Day Care Volunteer, Cancer Centre Volunteer, Ambulatory Care (Bundles) Volunteer, Endo/SDC Chart, Pre-Admission Volunteer, and OR Liaison Volunteer (OR Family Waiting Area).

In addition to these roles, SLC also approved that Adult Mental Health Volunteers return to on-site service, as well as a new Vaccination Clinic Volunteer role to assist in the Vaccination Clinic located at the Bora Laskin Building. As per the Provincial Roadmap to reopen, SLC also approved the re-opening of Seasons Gift Shop and returning Gift Shop Volunteers. Seasons Gift Shop is scheduled to reopen to customers beginning on July 5th, weekdays from 9:00 am to 4:00 pm. We're excited to welcome back these dedicated volunteers who make such a difference for patients, family members, and staff.

Our Hospital's COVID-19 Vaccination Clinic is receiving an additional vaccine allocation to allow for some staff to reschedule their second dose appointment at an earlier date. If you received your first dose on or prior to April 18th and wish to reschedule your second dose appointment, please do so by using this link: <https://tbdhu.canadaehs.com/tbdhu/hospital/>.

If you reschedule any appointments, please ensure you cancel your original appointment so that your spot is available for another individual. If you need to cancel an appointment at the Hospital's COVID-19 Vaccination Clinic (Bora Laskin building) you can do so in person when you attend the clinic or by email at vaccinationclinic@tbh.net only if you will not be attending the clinic. While appointments are somewhat limited, it is expected that additional appointments for the weeks of June 14th and June 21st will be available in the next several days as additional vaccine supply is confirmed.

You may now access your own vaccine receipts through the provincial booking system at <https://covid-19.ontario.ca/book-vaccine/>. Proceed as if you are booking an appointment. You will need to provide your health card number, date of birth and postal code. Once this is entered, there will be an option to book an appointment and an option to access your vaccine receipt.

Our Hospital is participating in Accreditation Canada's on-site survey from May 16-19, 2022, and will be evaluated on 19 evidence-informed standards, and three surveys which include the Canadian Patient Safety Culture survey, Worklife Pulse (including physician version) and Governance Functioning tool.

The Canadian Patient Safety Survey (Can-PSCS) tool is completed by staff providing direct care for patients. Approximately 467 clinical staff, including Professional staff, completed the survey. This tool is used to evaluate staffs' perceptions of how the organization approaches patient safety and reports safety incidents.

Thunder Bay Regional Health Sciences Centre is a leader in Patient and Family Centred Care and a research and teaching hospital proudly affiliated with Lakehead University, the Northern Ontario School of Medicine and Confederation College.

Le Centre régional des sciences de la santé de Thunder Bay, un hôpital d'enseignement et de recherche, est reconnu comme un leader dans la prestation de soins et de services aux patients et aux familles et est fier de son affiliation à l'université Lakehead, à l'École de médecine du Nord de l'Ontario et au collège Confédération.

healthy
together En santé
ensemble

HOSPITAL ACTIVITY UPDATE



Thunder Bay Regional
Health Sciences
Centre

The results are provided below, in comparison to 2018.

Themes	Responses	2018	2022
Valuing safety	Limited confidence in leadership support for patient safety- decision making and associated risk	Y	R
State of safety	Poor evaluation of incidents at the unit level and lack of proactive approach to prevent errors	G	Y
Fear of repercussions	Negative responses: judgmental, disciplinary action	R	R
Supervisory leadership	Insubstantial support to staff and the suggestions they provide to improve patient safety. Productivity is expected; safety is often overlooked	Y	R

The Quality and Risk department is taking the lead to address concerns raised by staff. An *Expression of Interest* will be sent to staff to participate in a working group (June to September 2021) with Katherine Mayer (Patient Safety Improvement Specialist) and Keith Taylor (Patient and Family Advisor) as co-chairs. Staff will be engaged through focus groups and surveys and the feedback will inform the action plans which will be deployed in the summer, evaluated and scaled up. The results will be compiled in the Patient Safety Report, a required document to be submitted to Accreditation Canada, prior to the on-site survey. If you are interested in taking part in the working group, please contact Katherine Mayer (mayerk@tbh.net) or Chitra Jacob (jacobc@tbh.net)

In closing, our Hospital would like to express its solidarity with everyone speaking out against racism and Islamophobia in light of the recent tragedy in London, Ontario. No one should have to cope with this level of hate of any kind in Canada and our Hospital collectively stands with others against it. We would like to express our most sincere condolences to the family, friends and entire Muslim community during this difficult and confusing time.

All Hospital COVID-19 updates and resources are available on the iNtranet at <https://comms.tbrhsc.net/covid-19-information/>.