

Downtime Announcement From Informatics

Sites Affected	<ul style="list-style-type: none">• All TBRHSC Sites• All SJCG Sites
Services Impacted	<ul style="list-style-type: none">• Redcap (COVID-19 Screening Tool) will be inaccessible
When	Date: Saturday, June 12, 2021 Start Time: 8:00 hrs EST End Time: 10:00 hrs EST
Action Required	<p>Prior to Downtime:</p> <ul style="list-style-type: none">• Ensure that you log out of the affected systems and applications 15 minutes prior to when those systems and applications will become unavailable. <p>Following Downtime:</p> <ul style="list-style-type: none">• Reboot or restart your computer• Once the computer has finished restarting, log in again.
Why	<ul style="list-style-type: none">• To perform software/hardware maintenance on the affected systems

Ensure this information is distributed / posted for all affected staff.

Questions or comments? Contact TBRHSC IT Service Desk.
(807) 684-6411 | 1-888-291-9636 | help@tbh.net