

HOSPITAL ACTIVITY UPDATE



April 21, 2021

COVID-19 Status as of 10:00 am:

Presumptive Cases in Hospital	Total Positive Cases in Hospital	Positive Cases in ICU	Hospital Occupancy	Active COVID-19 cases in the TBDHU district	Our Hospital's Internal Response Level
14	10	4	81%	54	GREY

Protecting the health and safety of our staff, professional staff, patients, and the community during the COVID-19 pandemic is our utmost priority. With the current lockdown order issued by the Province of Ontario, it's now more important than ever to maintain physical distancing and avoid non-essential movement from home.

Our Health Records department offers safe, secure and convenient options for patients and families to obtain access to their health records from the comfort of home. While the department is currently closed to in-person traffic, patients and families are strongly encouraged to utilize mail, fax or the electronic Medchart platform to submit and receive documents related to health records requests. Please note that the Health Records department processes requests to obtain copies of the paper reports contained in the medical record. For more information or other inquiries, please call the Health Records department at (807) 684-6640 or visit <https://tbrhsc.net/home/information-services/health-records/>. Requests related to obtaining digital images (Diagnostic Imaging) on CD should be directed to the Digital Library by calling (807) 684-6067.

Interprofessional Education (IPE) has updated a learning video to incorporate the point of care risk assessment as well as how to properly don and doff Personal Protective Equipment (PPE) with an N95 mask. To view the video, please visit <https://youtu.be/xV0WSlw-HBg>

An All-Staff Virtual Town Hall was held on Wednesday, April 14th that provided answers to many frequently asked questions. Those who were unable to attend may view the recording or read the written summary at <https://cast.tbrhsc.net/townhall/archived/>.

It's National Volunteer Week (April 18-24). Volunteers have a long history of making a difference in the lives of patients, their families, staff and the overall care experience at our Hospital, Health Research Institute and Health Sciences Foundation. Over 1,000 volunteers are normally hard at work throughout our building – welcoming people at the Information Desk, fundraising in Season's Gift Shop, taking patients where they need to go, sitting on quality care committees, sharing their time and skills as Board members and doing so many jobs in between. While most of our volunteers are safely at home during the COVID-19 pandemic, we want to take this opportunity to thank them for their valuable contributions. We look forward to welcoming all volunteers back into the Hospital once it is safe to do so.

April is Ethics Month which reminds us that each day, people across the Hospital face difficult questions. These questions can leave you wondering the right thing to do. Ethics is here to help. The role of the ethics portfolio is to support patient care by helping staff, professional staff, patients, and families, resolve ethical issues. The ethics committee, which is open to staff membership, looks at ethical issues relevant to the organization and is made up of clinical and non-clinical staff and Patient Family Advisors. Ethics support can

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Health Sciences
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be accessed through switchboard or by contacting Michelle Allain, Bioethicist, directly via email at allainm@tbh.net or by telephone at (807) 630-0406.

Today, April 21st, is also Administrative Professionals Day which recognizes and celebrates the work of secretaries, administrative assistants and other office professionals for their contributions to the workplace. Thank you to all of the amazing administrative professionals at our Hospital for your dedication and hard work.

All Hospital COVID-19 updates and resources are available on the iNtranet at <https://comms.tbrhsc.net/covid-19-information/>.

Thunder Bay Regional Health Sciences Centre is a leader in Patient and Family Centred Care and a research and teaching hospital proudly affiliated with **Lakehead University, the Northern Ontario School of Medicine and Confederation College**.

Le Centre régional des sciences de la santé de Thunder Bay, un hôpital d'enseignement et de recherche, est reconnu comme un leader dans la prestation de soins et de services aux patients et aux familles et est fier de son affiliation à l'**université Lakehead, à l'École de médecine du Nord de l'Ontario et au collège Confédération**.

healthy
together

En santé
ensemble