

# HOSPITAL ACTIVITY UPDATE

**April 15, 2021**

COVID-19 Status as of 7:20 am:

Presumptive Cases in Hospital	Total Positive Cases in Hospital	Positive Cases in ICU	Hospital Occupancy	Active COVID-19 cases in the TBDHU district	Our Hospital's Internal Response Level
12	14	5	78%	72	<b>GREY</b>

During yesterday's Virtual All-Staff Town Hall, we announced the official kick-off of our strategic planning process for the Hospital and the Health Research Institute environment. This includes the launch of a website where all staff, physicians, volunteers and the community can keep up-to-date with our planning process, get inspired by health care Thought Leaders from around the world, and contribute their ideas to help bring our plan to life. This website ( [www.tbrhsc.net/strategicplan2026](http://www.tbrhsc.net/strategicplan2026) ) will be updated as we go and updates will be shared on the Daily Informed Newsletter.

Throughout the pandemic, staff and professional staff have risen to the occasion by voluntarily providing support to the areas of need in our Hospital. This has allowed us to continue providing quality care, especially to our most vulnerable patients, while meeting the challenges brought on by the ongoing pandemic. Hospital leaders are once again be asked for support and assistance in addressing a staff shortage. This current shortage is a result of a number of staff isolating due to potential exposure.

The Critical Care team is in urgent need of additional support. In order to support the patients and staff in Critical Care, we will be implementing a team-based model of care. Team based nursing is a model of care that partners experienced Critical Care staff with staff who have varying levels of skill. Support to the ICU is needed now. Shifts are ideally 12 hours day/night, 7 days per week and will continue until further notice.

This initiative has been identified as a corporate priority and as such, this is an appeal to our leaders to assist in the identification of staff who can be made available to support staff expressions of interest. We will fill these needs through voluntary redeployment, however mandatory reassignments may be necessary. Staff with particular skill sets may also be approached directly.

In light of a predicted COVID-19 case surge and some parts of our province facing extreme pressure, the Ministry of Health is instructing hospitals to ramp down all elective surgeries and non-emergent/non-urgent activities in order to preserve critical care and human resource capacity. At this time, the ramp down instruction does not apply to Northern Ontario, however we are planning in case we are required to ramp down.

Our Hospital is taking part in Accreditation Canada's Qmentum accreditation program, which will culminate with an on-site survey scheduled for May 2022. Accreditation is a continuous quality improvement process; it helps our organization identify what we are doing well and where we need to focus our improvement efforts. Accreditation involves everyone at our Hospital. We all play a role in delivering the highest standards of care to our patients, residents, and families — each and every day. Health care accreditation through the Qmentum program is an ongoing process of assessing health care organizations against standards of excellence to identify what is being done well and what needs to be improved. It is a four year cycle with completion of key requirements leading up to the on-site survey.

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Thunder Bay Regional  
Health Sciences  
Centre

Staff are encouraged to get involved with the accreditation process this month by providing their feedback online. Clinical staff can visit <https://www3.accreditation.ca/OrgInstrument> to complete the Canadian Patient Safety Culture Survey (Use the organization code: THUBA and password: 2C096CF8). Non-clinical staff can visit <https://www3.accreditation.ca/OrgInstrument> to complete the Worklife Pulse Survey (Use the organization code: THUBA and password: 2FF3577F). The survey takes only 5 minutes to complete, is completely anonymous and is an opportunity to have your voice heard. The survey portal closes on Friday, April 30, 2021.

If you have completed the survey, you also have the option to complete an additional survey for a chance to participate in the weekly prize draws, which include \$10 Robins Gift Cards and a Grand Prize of a \$25 Chapters Gift Card. Visit <https://www.surveymonkey.com/r/HYL2XZD> (before April 30, 2021).

Our Hospital is joining others across Canada to celebrate Medical Laboratory Week (April 11-16). Our team of Medical Laboratory professionals strives to provide quality results for timely diagnosis and treatment. Our Lab performs close to 2.7 million tests annually. In early 2020, our Lab added the scope of virology to our laboratory license and adopted four different equipment platforms for COVID-19 PCR testing. To date, we have performed approximately 30,000 in-house priority tests. Our Lab team is also featured as the Medical Laboratory Professional Association of Ontario's Lab of the Month. Three team members were interviewed about how our Lab responded to the pandemic and about their reflections one year after the onset of the pandemic. Listen to the podcast here: <https://www.mlpao.org/post/new-podcast-the-dish>

Now more than ever we need to take care of ourselves and each other. Kindness, respect and understanding go a long way. Psychological First Aid via virtual group and individual appointments with our Hospital's psychosocial staff is available to those of you who are looking for a way to feel calm and supported to better cope with these challenges. To book your confidential appointment or for more information, please email [care@tbh.net](mailto:care@tbh.net). More information regarding health and wellness resources can also be found on the Intranet: <https://comms.tbrhsc.net/covid-19-information/staff-wellness-resources/>

All Hospital COVID-19 updates are available on the iNtranet at <https://comms.tbrhsc.net/covid-19-information/>.