




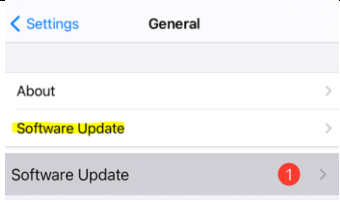

# Memorandum

**To:** All Mobile Device Users  
**From:** Information Technology  
**Date:** March 30, 2021  
**Re:** **URGENT:** iOS Apple Device Update

Apple recently released a security bulletin warning users of a possible vulnerability on their devices. They have released 2 iOS security patches to address the risk.

**Version 14.4.2 was released for 5<sup>th</sup> Gen iPads and greater, and iPhone 6+ and greater. Version 12.5.2 was released for 4<sup>th</sup> Gen iPads and less, and iPhone 6 and less.**

We have queued these updates through our mobile device management product. If you have not taken this most recent update we ask that you do this immediately - this includes personal devices, corporate devices and shared devices.

<p>1. Go to <b>Settings</b> on your device. In the <b>Settings</b> menu, choose <b>General</b>.</p>	
<p>2. In the <b>General</b> menu, choose <b>Software Update</b> (if there is an update available, there will be a red circle beside <b>Software Update</b>)</p>	
<p>3. Confirm your Update Version is at <b>14.4.2</b> or <b>12.5.2</b> for older devices. If it is not, click on <b>Download and Install</b>.</p>	

If you have any questions or concerns please reach out 684-6411 or [help@tbh.net](mailto:help@tbh.net).

**Informatics Mission:** Inform. Enable. Transform.

Thunder Bay Regional Health Sciences Centre is a leader in Patient and Family Centred Care and a research and teaching hospital proudly affiliated with **Lakehead University, the Northern Ontario School of Medicine and Confederation College**.  
Le Centre régional des sciences de la santé de Thunder Bay, un hôpital d'enseignement et de recherche, est reconnu comme un leader dans la prestation de soins et de services aux patients et aux familles et est fier de son affiliation à l'**université Lakehead, à l'École de médecine du Nord de l'Ontario et au collège Confédération**.