## COVID-19 SITUATION REPORT



## Thursday, August 10, 2020

COVID-19 Status as of 10:00 am

Tests	Tests	Presumptive	Total	Positive	Hospital
performed	Performed	Cases in	Positive	Cases in ICU	Occupancy
yesterday	total	Hospital	Cases in		
(Assessment	(Assessment		Hospital		
Centre and in	Centre and in		. ioopitai		
Hospital)	Hospital)				
110	16,392	11	0	0	91.2%

Our Hospital currently has no admitted positive COVID-19 cases.

The absence of volunteers since March 19, 2020 has had varying impacts on the functioning of various departments, services, and programs that have come to rely on volunteer involvement, including the Main Information Desk Greeter service.

We are pleased to announce that IMT approved a new Wayfinding volunteer service beginning today (Monday, August 10). The health and safety of all remains our utmost priority. Only one volunteer will work each shift to ensure physical distancing, with coverage Monday to Friday from 800 - 1600.

Based at the Main Entrance, Wayfinding Volunteers will help create a positive and welcoming first impression of our Hospital to all patients, families, visitors, staff, and professional staff.

The Wayfinding volunteers will:

- Greet patients, visitors, and staff.
- Give accurate directions to visitors, personally escorting them to their Hospital destination, if needed.
- When arriving at the patient's destination, advise the receptionist/ward clerk of the patient's arrival.
- Assist out-patients by calling taxi, etc. as requested.
- Escort patients, visitors, and family members as required/appropriate.
- Volunteers are NOT responsible for delivering parcels and packages to patients' rooms, but will deliver to the Nursing Station.
- Volunteers only escort or transport individuals who are medically stable (shows no obvious signs of illness or injury indicating a need for immediate medical attention, not on insulin dip or oxygen for example).
- Volunteers may transport individuals in a wheelchair or ambulatory no walkers, crutches or stretchers.
- Volunteers may transport individuals between departments within the Hospital; to and from the lobby (only if available) but not outside of the building.



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- Refer any questions or concerns to staff.
- Locate, sanitize, and return wheelchairs to the main entrance.

## Wayfinding volunteers will NOT:

- Escort or transport any individual who does not pass the Screening at the Hospital entrance.
- Transport patients to and from appointments in Renal Services
- Escort or transport patients or make deliveries to COVID-19 Unit, Emergency, or ICU.
- Offer opinions about treatment, physicians, or service
- Handle or clean up any form of bodily fluid/blood.

Please join us in welcoming these volunteers back to our Hospital.

All previously issued COVID-19 Daily Situation Reports are available at <a href="https://comms.tbrhsc.net/covid-19-information/past-daily-updates/">https://comms.tbrhsc.net/covid-19-information/past-daily-updates/</a>.

Please forward any questions/concerns to your supervisor.

Local COVID-19 case status: <a href="https://www.tbdhu.com/coronavirus">https://www.tbdhu.com/coronavirus</a>

Provincial COVID-19 case status: https://www.ontario.ca/page/2019-novel-coronavirus#section-0

Canada COVID-19 case status: <a href="https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html">https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html</a>

COVID-19 Daily Situation Report videos: <a href="http://tbrhsc.net/covid-19-information">http://tbrhsc.net/covid-19-information</a>

All Hospital COVID-19 updates are available on the iNtranet at <a href="https://comms.tbrhsc.net/covid-19-information/">https://comms.tbrhsc.net/covid-19-information/</a>

healthy

together